



## Fanvil H4/H4W Hotel IP Phone

Fanvil H4/H4W is a cost-effective hotel IP phone with multiple functions and an elegant appearance. It is equipped with 5 programmable soft keys for the services hotline, catering to diverse hotel scenarios. H4W has built-in 2.4GHz & 5GHz Wi-Fi (Wi-Fi 6), ensuring seamless connectivity. Additionally, it features HD voice, 10/100Mbps Ethernet, and PoE, enhancing the overall user experience while reducing hotel deployment costs. It is more than a hotel phone and can also be applied in multiple scenarios, such as shopping malls, hospitals, and supermarkets.

### Highlights

- ☑️ Elegant and fashionable appearance
- ☑️ Unique customized faceplate
- ☑️ 5 programmable softkeys, supporting custom hotel service numbers and icons
- ☑️ Customizable softkeys' icons and hotel service numbers
- ☑️ Built-in dual-band 2.4GHz & 5GHz Wi-Fi (H4W)
- ☑️ Factory default SSID configuration (H4W)
- ☑️ USB-A interface charging, no need for additional converters



### Generic

- 2 SIP Lines
- HD Voice
- PoE
- Built-in dual-band 2.4GHz & 5GHz Wi-Fi (Wi-Fi 6)
- Hand set / Hands-free mode
- Intelligent DSS Keys (speed dial key)
- Desktop Stand
- Optional External Power Supply (H4 sold separately)

### Phone Functions

- Programmable DSS keys
- Action URL / Active URI
- Built-in dual-band 2.4GHz & 5GHz Wi-Fi (Wi-Fi 6)
  - 2.4GHz, 802.11 b/g/n
  - 5GHz, 802.11 a/n/ac/ax
- Web dial
- Dial plan
- SIP Hotspot
- Distinctive ring
- Multicast

### Call Functions

- Call out / Answer
- Mute / Unmute
- Call Hold / Resume
- Speed Dial
- Hot Line
- Voice Message

### Audio

- Wideband ADC/DAC 16KHz sampling
- HAC handset
- Narrowband codec: G.711A/U, G.729AB, G723.1, G726, iLBC
- Wideband codec: G.722, Opus
- Full-duplex hands-free speakerphone with AEC
- Voice Activity Detection (VAD) / Comfort Noise Generation (CNG) / Background Noise Estimation (BNE) / Noise Reduction (NR) / Automatic Gain Control (AGC)
- Packet Loss Concealment (PLC)
- Dynamic Adaptive Jitter Buffer
- DTMF: In-band, Out-of-Band – DTMF-Relay (RFC2833) / SIP INFO
- VQM voice quality monitoring

### Network

- 10/100 Mbps Ethernet
- IP Mode: IPv4/IPv6/IPv4&IPv6
- IP Configuration: Static / DHCP / PPPoE
- Wi-Fi Encryption: WPA / WPA2-PSK / 802.X EAP
- Network Access Control: 802.1x
- VPN: L2TP / OpenVPN
- VLAN: 802.1P/Q
- QoS
- LLDP
- RTPC-XR (RFC3611), VQ-RTCPXR(RFC6035)

### Protocols

- SIP v1 (RFC2543), v2 (RFC3261) over UDP/TCP/TLS
- RTP/RTCP/SRTP

- STUN
- DHCP
- IPv6
- PPPoE
- L2TP
- OpenVPN
- SNTP
- FTP/TFTP
- HTTP/HTTPS
- TR-069

### **Deployment & Management**

- Auto-provisioning via FTP/TFTP/HTTP/HTTPS/DHCP OPT66/SIP PNP/TR-069
- Web management portal
- Web-based packet dump
- Configuration export / import
- Firmware upgrade
- Syslog

### **Physical Specifications**

- Keypad: 21 keys, including
  - 12 Standard Phone Digits keys
  - 5 DSS keys
  - 3 Function keys (Up/Down/Mute)
  - 1 hands-free key
- MSG indicator (with red color LED) x1

- Handset (RJ9) x1
- Standard RJ9 Handset Cord x1
- 1.5M CAT5 Ethernet Cable x1
- RJ9 Port x1: Handset x1
- RJ45 Port x1: Network x1
- USB-A Port x1
- Power: DC 5V 2A or PoE
- Power Consumption (PoE):
  - H4: 0.66~4.07 W
  - H4W: 0.94~5.79 W
- Power Consumption (Adapter):
  - H4: 0.85~5.5 W
  - H4W: 1.51~7.8 W
- Working Temperature: 0~45°C
- Working Humidity: 10~95%
- Installation:
  - Desktop
- Color: Black/White
- Qty/CTN: 10 pcs
- N.W/CTN: 7.85 kg
- G.W/CTN :8.80 kg
- Device Dimensions:
  - Desktop Stand (30°): 221x127.5x70.5 mm
- Gift Box Dimensions: 190x228x95 mm
- Outer CTN Dimensions: 495x476x210 mm (10 PCS)

The above specifications may be updated in the future without prior notice. All hardware/software/physical features should be based on the final shipped products. For more information, please visit: [www.fanvil.com](http://www.fanvil.com)

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