

HD351A



Hotel/hospitality features



DECT handset



Customisable faceplate



Anti-bacterial housing



HD audio

Elegant analog guest phone with wireless DECT handset for the hotel/hospitality sector

The Snom HD351A is a well-designed analog cordless guest room telephone.

The antibacterial housing to protect against germs is a real plus in everyday life. A clearly visible LED alerts the guest to calls or waiting messages.

Customisation is done via faceplates. Wall or table mounting is possible. The device is GDPR compliant by design: no data storage of personal information such as dialled phone numbers is carried out!

Basics and equipment

- Product information
 - Analog guest room phone | Cordless DECT handset | PN 00007031
 - Colour: gunmetal black
 - Anti-bacterial housing
- Equipment
 - Sturdy, solid construction
 - Telephone base: [Fully customisable faceplate for hotel branding and dialing instructions¹](#)
 - Cordless DECT handset: [Customisable section for colour or hotel branding¹](#)
- Placement: indoor, desktop, nightstand, wall mounting
- Cordless DECT handset
 - 12 keys (standard ITU telephone keypad), backlit
 - 4 dedicated audio keys
 - Mute (with red LED)
 - Speakerphone (with red LED)
 - Volume +
 - Volume -
 - 3 programmable function keys
 - Speed dialling
 - 4 dedicated function keys
 - Talk (with green LED)
 - Off
 - Message
 - Hold

Dimensions and weight

- Dimensions (H × W × D, approx.)
 - Cordless DECT handset (on the base cradle, desk mounted): 109 mm × 146 mm × 182 mm
 - Cordless DECT handset (on the base cradle, wall mounted): 109 mm × 56 mm × 216 mm
- Weight (approx.)
 - Cordless DECT handset (on the base cradle): 796 g

Keys

- 50 hard keys in total
- Telephone base
 - 12 keys (standard ITU telephone keypad)
 - 4 dedicated audio keys
 - Mute (with red LED)
 - Speakerphone (with red LED)
 - Volume +
 - Volume -
 - 3 dedicated function keys
 - Message
 - Hold
 - Emergency
 - 8 programmable function keys
 - Speed dialling

Indicators

- 9 LED indicators
- Telephone base
 - Call status indication | Message waiting indication (MWI): 1 red LED
 - Mute status indication: 1 red LED
 - Speakerphone mode: 1 red LED
 - Charging indication: 1 red LED
- Cordless DECT handset
 - Message waiting indication (MWI): 1 red LED
 - Flash/Talk key indication: 1 green LED
 - Speakerphone mode: 1 red LED
 - Mute status indication: 1 red LED
 - Low battery indication: 1 red LED

Interfaces and connections

- Power options
 - Telephone base
 - Power adapter
 - 100 - 240 V AC / 50 - 60 Hz / 500 mA | 5 V DC / 2 A
 - Cordless DECT handset
 - Battery lithium-ion, 3.7 V, 1,000 mAh, removable, rechargeable, up to 7 h talk time, up to 144 h standby time
- Wired interfaces
 - Network connectivity (PABX): RJ11-6P2C socket
 - Power adapter: coaxial power connector (socket)
- Wireless interfaces
 - Handset: DECT³

Audio devices and features

- Telephone base
 - Casing microphone
 - Casing speaker
- Cordless DECT handset
 - Microphone
 - Handset earpiece

- Hearing aid compatible (HAC)

DECT technology and features

- Standard: DECT³
 - Handsets: up to 4 total
 - Wideband audio
- Frequency band
 - EU & UK: 1,881.792 - 1,897.344 MHz
- Easy registration to compatible base stations

Call features

- Quick call answer (by simple pick-up from the base/charger)
- Speed dialling via function keys
- Mute microphone (via dedicated function key)
- Speakerphone mode (via dedicated function key)
- Hold (via dedicated function key)

Environmental conditions

- Operating ambient temperature:
 - 5 °C - +45 °C
- Humidity (non-condensing):
 - 5 % - 95 %

Package contents

- Hardware
 - Telephone base
 - Cordless DECT handset
 - Battery
 - Power adapter
 - Footstand

- Wall mount kit
- Documentation
 - [Quick Installation Guide](#)

Snom accessories and compatible devices

- DECT handset & charging cradle
 - Up to 3 × [HD3 \(PN 00007011\)](#)
- Battery PN 00004627
- Power adapter: HD351A PSU
 - EU: PN 00007036
 - UK: PN 00007037
 - AU: PN 00007038

Series overview



¹ Available separately

² Also available as analogue model

³ DECT devices manufactured for the USA and Canada are marketed as DECT 6.0

Disclaimer

Further information: [Snom HD351A webpage](#) | [Snom Service Hub](#) | [User manual](#) | [Type approval](#) | [Warranty information](#) | [Company locations](#)

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